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Aloha CMA and CCFFH Operators,

The information contained in this official newsletter has been reviewed and approved by DOH/OHCA. It is being distributed to all CMAs and CCFFHs.

Newsletter #112

May 16, 2022

Please review the below memo from the DOH regarding tele-health procedures.

- If your CMA is still conducting tele-health reviews, you may report this to CTA.




DAVID Y. IGE
GOVERNOR OF HAWAII

ELIZABETH A. CHAR, M.D.
DIRECTOR OF HEALTH

STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. BOX 3378
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May 11, 2022

MEMORANDUM

FROM: Keith R. Ridley, M.B.A. 
Chief, Office of Health Care Assurance

SUBJECT: End of Waivers, Exceptions, and Exemptions to the Office of Health Care Assurance's Administrative Rules

On April 8, 2020, and revised April 9, 2020, the Office of Health Care Assurance (OHCA) issued a Memorandum, entitled "Waivers, Exceptions, and Exemptions to OHCA's Administrative Rules", regarding in-person visits by case management agencies. Effective March 25, 2022, the Memorandum expired. The Memorandum was issued for the duration of the COVID-19 emergency, and the emergency period ended on March 25, 2022, with the expiration of the Twenty-Fifth Governor's Supplemental Emergency Proclamation Related to COVID-19 issued on January 26, 2022.

As a result, face-to-face contacts with ARCH or CCFFH residents by case managers are no longer authorized to be conducted through electronic means. Face-to-face or in-person contacts shall be conducted in accordance with Chapter 11-100.1, Hawaii Administrative Rules (HAR) or Chapter 11-800, HAR.

Violations of the above-mentioned Hawaii Administrative Rules will be cited and enforced.

