

Providing Licensing, Certification and Monitoring Compliance as the designee for the Department of Health (DOH), Office of Healthcare Assurance (OHCA)

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Aloha CMA and CCFFH Operators,

The information contained in this official newsletter has been reviewed and approved by DOH/OHCA. It is being distributed to all CMAs and CCFFHs.

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August 23, 2024

How to Conduct a Prometric CNA Registry Check

All substitute caregivers who have a CNA certificate need to have the Prometric CNA registry check completed along with required background checks.

You can perform a Prometric CNA Registry Check at:

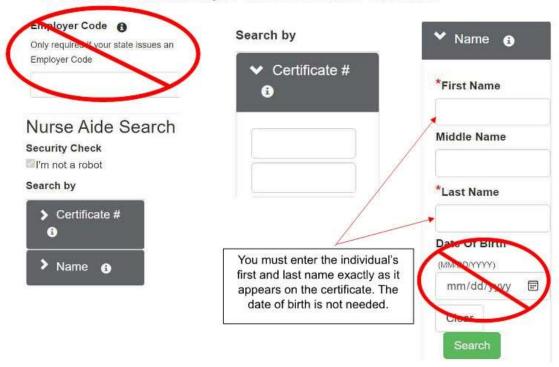
http://registry.prometric.com/publicHI

1. Enter the information on the Security Check page



NOTE: There is no need to enter an Employer Code

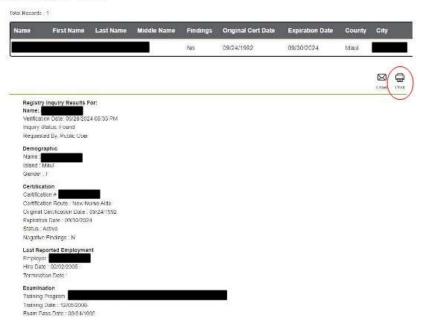
2. Search for the individual using the CNA certificate number or their name



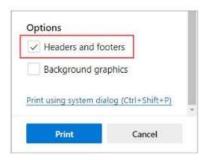
Note: The individual's name will appear in the results section.

- 3. Select the name and a new page will automatically open.
- 4. Select Print.

The date and time of the printout will appear on the page and will be used to confirm compliance during inspections and/or visits.



- * If the date is not showing on the printout, do the following:
 - 1. Open the PDF document you want to print
 - 2. Look for and select Settings and More
 - Select More Settings > Headers and footers. This option adds the current date to the document header.



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